

Certificate



Certificate number: 2020-012

Certified by EY CertifyPoint since: June 26, 2020

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Information Security Management System as defined and implemented by

Nexthink SA*

located in Prilly, Switzerland is compliant with the requirements as stated in the standard:

ISO/IEC 27001:2013

Issue date of certificate: June 22, 2023 Expiration date of certificate: October 31, 2025 Last certification cycle expiration date: June 25, 2023

EY CertifyPoint will, according to the certification agreement dated March 16, 2023, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version REC-20230501-SoA, dated May 1, 2023.

Jatin Schgal

J. Sehgal | Director, EY CertifyPoint

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Nexthink SA

Scope for certificate 2020-012

The scope of this ISO/IEC 27001:2013 certification is as follows:

The scope of the Information Security Management System (ISO/IEC 27001:2013) comprises of two solutions: Nexthink cloud-based digital employee experience management SaaS solution and Nexthink v6 (on-premises digital employee experience management solution), including all product components as well as the services used to deliver these applications. Nexthink Products share the same common control framework.

The departments in scope include Product management, Engineering, Technical services, Finance, People & talent (HR), Information Technology, Legal, Sales operations and Security.

The Information Security Management System is centrally managed out of Centre Malley-Lumières, Chemin du Viaduc 1, 1008, Prilly, Switzerland. The scope mentioned above applies to the following locations:

- Lausanne: Centre Malley-Lumières, Chemin du Viaduc 1, 1008, Prilly, Switzerland with approximately 300 people
 - Madrid: Av. Del General Perón 40 D. 1st Floor, 28020, Madrid, Spain with approximately 100 people
 - ▶ Boston: 501 Boylston St Ste 4102, Boston, MA 02116, United States with approximately 190 people
 - Bengaluru: South Tower, Level-6 Safina Towers, 3, Ali Asker Rd, Bengaluru, Karnataka 560052, India with approximately 120 people

The scope excludes the following:

- Any departments that do not have access to customer data, including any personal data therein
 - Any Nexthink locations not listed above.
- Any Nexthink v6 installations deployed at the customer's on-premises facilities

The Information Security Management System mentioned in the above scope is restricted as defined in "POL-ISMS & PIMS Scope", dated April 21, 2023.

This scope is only valid in connection with certificate 2020-012. Page 2 of 2 Digital version